

6 Cronulla Court, Slacks Creek 4127  
PO Box 2366, Logan City DC 4114  
Queensland, Australia  
**Phone: 07 3808 1986**  
**Fax: 07 3808 5276**  
ABN 98 065 319 842  
returns@drivenracingoil.com.au  
www.drivenracingoil.com.au



## GOODS RETURN POLICY

Due to a recent increase in unacceptable items being returned for credit, we are restating our goods return policy for your reference. Listed below is our current goods return policy. Please re-equate yourself and your staff with these terms and conditions. If you need any more information regarding this policy, please contact our credit department. - Thank you.

### As of 1st July 2013, our returns policy is as follows:

- > Goods must have been purchased directly from Driven Racing Oil Australia/ Performance Wholesale Australia Pty Ltd.
- > Any goods short supplied or are incorrectly supplied **MUST** be brought to Driven Racing Oil Australia/ Performance Wholesale Australia's attention **IMMEDIATELY**.
- > A Goods Return for Credit Form will need to be completed. You will also need to attach the original invoice and reason for return. If you do not already have a Goods Return for Credit Form, please contact us and one can be faxed, emailed or mailed to you. The Goods Return for Credit Form is also available to download from our website, [www.performancewholesale.com.au](http://www.performancewholesale.com.au)
- > Goods returned to Driven Racing Oil Australia/ Performance Wholesale Australia must have all freight prepaid, unless prior arrangements have been made. All unapproved freight costs will be charged to the sender.
- > Goods must be complete, in their original packaging and in a saleable condition, with no dirty or greasy marks, or transport or packing tape damage. Please pack goods to be returned using a similar method to that used when goods were dispatched to you. Goods must include all instructions/paperwork originally supplied.
- > All goods returned to Driven Racing Oil Australia/ Performance Wholesale Australia will be subject to a minimum 15% handling / restocking fee.
- > Goods will not be accepted for credit for any of the following reasons;
  - a) Goods returned after 30 days from date of invoice.
  - b) Goods returned without original invoice details.
  - c) Goods that were Specially Procured for you.
  - d) Goods that were purchased from our Specials/Clearance Parts list.
  - e) Goods that have been fitted, used, altered or damaged in any way.
  - f) Goods that have been opened or damaged in any way.
- > While all care is taken to ensure the correct supply of goods, no responsibility whatsoever is accepted by Driven Racing Oil Australia/ Performance Wholesale Australia for the fitment of incorrect parts. The onus is clearly with the purchaser to ensure the parts are correct for the particular application. Any costs or damages from the fitment of incorrect parts are entirely the responsibility of the fitter.

**The only exceptions to this policy will be:** Genuine warranty claims returned by you and accepted by us. Warranty claims will be processed as soon as approval is given by the manufacturer. At their discretion goods may be credited, replaced or repaired. All warranty items must be returned to Driven Racing Oil Australia/ Performance Wholesale Australia within 3 months of invoice date.

The receipt of goods into our warehouse should not be considered as being approved for credit.

### Grant Armstrong

Stock Control / Credits & Warranties  
Performance Wholesale Australia P/L  
6 Cronulla Court  
Slacks Creek, QLD, 4127  
Ph: 011 61 7 3808 1986  
Fax: 011 61 7 3808 3050  
Email: [grant@performancewholesale.com.au](mailto:grant@performancewholesale.com.au)

UPDATED: March 17, 2015

**AUSTRALIA'S LARGEST SUPPLIER OF HIGH PERFORMANCE ENGINE PARTS!**